


ACS at a Glance

June 2007



Quick Facts

- Founded in 1988
- FORTUNE 500 - #424
- Supports clients in more than 100 countries
- 750 global locations; 58,000 employees
- \$5.6 billion in annual revenue

ACS is the leading provider of fully diversified, end-to-end, business process outsourcing (BPO) and information technology outsourcing (ITO) solutions to commercial and government clients worldwide.

ACS' Culture

One word: Hustle. To achieve the fastest and most consistent growth in our industry, ACS outperforms its competitors. We come in earlier, stay later, and think bigger. We take the initiative and are decisive. We deliver success for our clients, employees, and shareholders. ACSers do it right and we do it right now.

ACS' Competitive Advantages

Our competitors offer outsourced business processes; ACS delivers outsourced business performance. Clients choose ACS because we provide the results their business demands. We transform non-core tasks into bottom-line gains by performing those processes better, faster, and more efficiently.

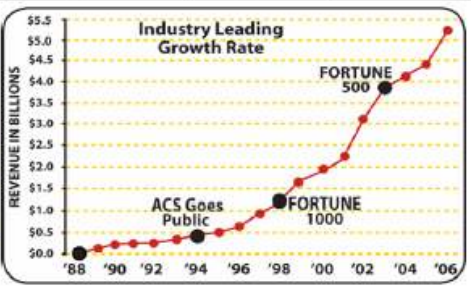
Outsourcing technology-enabled business processes benefits our clients with lower costs; streamlined operations; improved quality, productivity, and accuracy; and more competitive advantages. ACS' success is measured by client loyalty; our client retention rate is the highest in the industry.

BPO

ACS' solutions provide people, technology, and process expertise for mission-critical, non-core business functions.

ITO


ACS' services encompass the design, implementation, and ongoing management of large and small systems, and enterprise networks.



Recognition

- | | |
|-------------------|---|
| Enterprise | <ul style="list-style-type: none"> • #1 Best-Managed Outsourcing Vendor, <i>The Black Book of Outsourcing</i> • Outsourcing Excellence Award – Best BPO, Outsourcing Center • #6 Most Innovative IT Organization in the IT Industry, <i>InformationWeek 500</i> • #16 Top 500 Software and Services Providers, <i>Software Magazine</i> • #2 Best-Performing BPO Services Provider, <i>Global Services 100</i> |
| Industry | <ul style="list-style-type: none"> • Top-Ranked on Who's Who in State and Local Markets, <i>Washington Technology</i> • #2 Top 100 Healthcare IT Companies, <i>Healthcare Informatics</i> • #2 Largest 401(k) Plan Administrators, <i>Business Insurance</i> • #9 Government VAR 100, <i>VARBusiness</i> • Top 100 Federal Prime Contractors, <i>Washington Technology</i> |
| Services | <ul style="list-style-type: none"> • #1 Best-Performing Managed Services Provider, <i>Global Services 100</i> • #1 U.S., #4 Worldwide – Top 50 Inbound Teleservices, <i>Customer Inter@ction Solutions</i> • Top 4 "Positive" Rating – MarketScope for Comprehensive HR BPO Services, <i>Gartner</i> • #1 Top 10 Mid-Market BPO Suppliers, <i>Everest Research</i> • #1 Top 10 Comprehensive F&A Vendors Worldwide, <i>Gartner</i> |

Because of our work with the Louisiana Department of Social Services (DSS), in the aftermath of the 2005 devastation left by Hurricane Katrina, ACS has been recognized by Everest Group, the Outsourcing Center, and *Forbes* magazine as 2007's best business process outsourcing services provider.



#1 BPO Services Provider

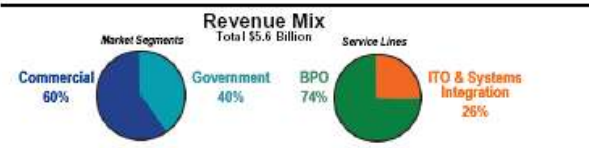
ACS was singled out for our work with DSS' child support payment program. The ACS team gathered address information for displaced parents which allowed the mailing of more than 100,000 payment checks to Hurricane Katrina evacuees. These parents were found living in temporary shelters at Houston's Astrodome and at Kelly Air Force Base in San Antonio, Texas.

Did You Know?

- ▶ ACS Maintains 80% of the Red-Light Cameras Operating in the U.S. and Canada
- ▶ ACS Processes 475 Million Medicaid Claims Annually, \$50 Billion in Payments
- ▶ ACS Supports More Than 400,000 Emergency Medical Services Transports Yearly
- ▶ ACS Processes Nearly 50% of the Nation's Child Support Payments
- ▶ ACS Performs More Than 250 Million Customer Care Transactions Each Year
- ▶ ACS Hosts More Than 1 Billion Mortgage Loan Images, Scans 390 Million Pages

What's New at ACS

- ▶ ACS Wins Ticketing Systems Contract for Nancy, France, Transit System
- ▶ ACS Signs Electronic Benefits Call Center Contract with State of Texas
- ▶ ACS Promotes Tom Burlin to Executive Vice President and COO
- ▶ ACS Promotes Lora Villarreal to Position of Executive Vice President
- ▶ ACS Earns #1 BPO Spot in Outsourcing Excellence Awards for 2007
- ▶ ACS Healthcare Expert Will Saunders Appointed to Healthcare Taskforce



ACS' diverse and balanced revenue streams deliver consistent financial performance. Comprehensive BPO and ITO services are provided to global markets across all major industries and government agencies. In turn, service- and market-specific best practices and efficiencies are shared across the company, creating a competitive advantage that benefits our clients.